

## EMPLOYMENT COMMUNICATION : A LAB BASED COURSE

**PROF. SEEMA SINGH** Department of Humanities and Social Sciences IIT Kharagpur TYPE OF COURSE: Rerun | Core | UGCOURSE DURATION: 8 weeks (18 Jan' 21 - 12 Mar' 21)EXAM DATE: 21 Mar 2021

**PRE-REQUISITES** : Must be enrolled in the UG Course & preferably in the Final year of their Course of study

INTENDED AUDIENCE : All Final year UG level students of the Engineering, Humanities, Science, Commerce, Management disciplines preparing for Employment to join the workplace

INDUSTRIES APPLICABLE TO : Most Private and Government Companies (including Maha-Ratna, Mini-Ratna & Nava-Ratna), Private concerns, and companies in PPP mode

## COURSE OUTLINE :

Employment Communication: A Lab based course is intended as Finishing School for Undergraduate students of Colleges / Professional Institutes who are soon to join the workforce. It is possible that some of these students might have completed Courses or trained on Professional Communication / Soft / Communication Skills, the fact is that there is still a genuine need for intensive practice so as to put up a stellar performance during the three stage process of Employment Communication.In the first stage (CV writing) students will be trained to write impressive CVs aimed to grasp the attention of organizations / employers they would like to work with. In the 2nd phase, students will be taught the basics strategies of cracking Group Discussions (GDs) to demonstrate their Team working abilities; and also that they can emerge as leaders while still maintaining the Group /Project goals of the organizations. In the third and final stage, post a short & lucid theoretical lecture on how to tackle Interview Questions, students will undergo practical Personal Interview Sessions so as to get a feel of the real scenario and reduce the fear factor.In conclusion, the objective of the proposed course (on Employment Communication: A Lab based course) is to prepare students to effectively train & confidently prepare to enter the workplace.

## ABOUT INSTRUCTOR :

Prof. Singh joined the IIT Kharagpur as an Assistant Professor (English) during 2003 December. Prior to that I worked for seven years in the Royal University of Bhutan as Senior Lecturer in English. Set against this background, I diversified further and guided Research Scholars in Managerial Communication, Indian Writing in English, and Subaltern Literature. In 2007 December, I floated the PG Core Course on English for Thesis Writing which is now the compulsory for all PhD Research Scholars & MS students as well. Apart from the regular UG core course on English for Communication, I also engaged with the PGDBM & PGDBA students of the VGSOM, IIT Kharagpur. I am connected with the recruitment process at the Staff Selection Commission, Eastern Region Kolkata, as well as the Rajya Sabha, Parliament of India.

## COURSE PLAN :

Week 1: Course Introduction & Verbal Communication

Week 2: Non Verbal Communication & Cross Cultural Communication

Week 3: Body Language & Listening Skills

Week 4: The Employment Process & CV Writing

Week 5: The Cover Letter, CV Writing Lab & Group Discussions (GDs)

Week 6: Group Discussion (GD) Lab & Introduction to Interviewing

Week 7: Personal Interviews (PIs) & PI Practice Lab

Week 8: Pls, Student Speak, & Course Wrap-up