IIT ROORKEE

NPTEL ONLINE CERTIFICATION COURSE

LECTURE-15

CREATIVE PROBLEM SOLVING

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- One should focus on being organized which helps in drawing better conclusions.
- Gain experience and knowledge by reading diversely.
- CPS helps in creating a comfortable and positive experience.
- Focus on right tools and techniques to speed up new ideas.

- Tips to overcome 3 biases i.e. Conformation bias, Self Serving bias & belief bias.
- Try to understood yourself better.
- Reframing the problem or changing the perspective is great way.
- Strategic process should be used to tackle the person.
- Always show empathy.
- Prefer group discussion over self pondering.

- Asking compelling questions projects different scenarios.
- Clear your inner confusions to centre yourself.
- Reduce stress and increase focus.
- Never fear of experiments.