Dr.M. Thenmozhi

Professor Department of Management Studies Indian Institute of Technology Madras Chennai 600 036 E-mail: mtm@iitm.ac.in

INDUSTRY ANALYSIS AND COMPETITOR ANALYSIS

Scanning of Environment is complete only with Industry Analysis and Competition Analysis

FRAMEWORK FOR ANALYSIS

INDUSTRY ANALYSIS

- General features / basic conditions of the industry
- Industry Environment
- ♦ Industry structure
- Industry attractiveness
- Industry performance
- Industry Practices
- Industry trends / the future of the industry

FRAMEWORK FOR ANALYSIS

COMPETITION ANALYSIS

- Five force shaping competition in the industry
- Orofiling of competitors
- ♦ Firm's competitive position in the industry

- **INDUSTRY STRUCTURE**
- No. of players
- Total market size
- Relative share of the players
- Nature of competition : Monopoly, oligopoly, Perfect competition
- Differentiation practiced by various players
- Barriers in the industry Entry Barriers Mobility Barriers - Exit Barriers

INDUSTRY PRACTICES

Distribution, pricing, promotion, methods of selling, service/field support, R&D, legal tactics
FMCG - reliance on carrying & forwarding agent (C&A) - Industry practice
Textiles - Wholesalers - Semi wholesalers-retailers + retail showrooms (few players)

EMERGING TRENDS

Product life cycle, rate of growth, changes in buyer needs, innovations in products/ processes, entry & exit of firms, changes in regulatory environment governing the industry

COMPETITION ANALYSIS

Porter's Five Forces ModelValue Chain Analysis

PORTER'S FIVE FORCES MODEL



PORTER'S FIVE FORCES MODEL

1. THREAT OF NEW ENTRANTS ★ Powerful source of competition (New capacity & product range)
 ★ Bigger the entrant - more severe
 ★ Limit prices, affect profitability

 2. BARGAINING POWER OF CUSTOMERS
 ☆ Groups/ cartels (Industrial products), formal/informal groups,

☆ Pressure on price, quality, delivery

Affect cost & investment (demand by customers)

PORTER'S FIVE FORCES MODEL

3. BARGAINING POWER OF SUPPLIERS

- ★ Specialized product
- ★ Limited supply
- ★ Affects cost of raw materials Industry attractiveness & profitability
- 4. RIVALRY AMONG EXISTING PLAYERS
- ☆ Influence price
- Cost of competing in industry
- ☆ Production facilities product development
- Advertising, sales force etc.

PORTER'S FIVE FORCES MODEL

5. THREAT FROM THE SUBSTITUTES

Price advantage

Performance improvement

- Coir decreased demand synthetic fiber
- Substantial invest R&D
- Limit price & profitability

- Tool for identifying ways in which value could be created/enhanced by a firm
- Subset of the second second
- (compare value chain own vs. Competitors)

Generic Value Chain

	Firm Infrastructure					Μ
les	Human Resource Management Technology Development					
LIVITIE						
Act	Procurement					G
port		Operations	Outbound	Marketing		Т
Supl	Services					Ν
	Logistics		Logistics	& Sales		

MATRIX OF VALUE CREATING ACTIVITIES

SUPPORT ACTIVITIES

 Firm Infrastructure - General management, accounting, finance, strategic planning
 HRM - recruiting, training, development
 Technology development - R&D, Product & process improvement
 Procurement - Purchasing of raw materials, machines, supplies

4 support activities occur through all primary activities

PRIMARY ACTIVITIES

Inbound logistics - raw material handling & warehousing

> Operations - Machining, assembling, testing

> Outbound logistics - Warehousing & distribution of finished product

Marketing & Sales - Advertising, promotion, pricing, channel relations

Services - Installation, repair, parts

VALUE CREATION - FUNCTION

- Performance of each department
- Coordination of activities within a department
- **BUSINESS PROCESS**
- Value creating & value delivering process
- Locate activities which would add value
- Customers patronage organizations highest delivered value
- Examine cost & performance
- Value chain own vs. competitors

INDUSTRY ANALYSIS – STRATEGIC GROUP ANALYSIS

STRATEGIC GROUPS - To understand competitive environment

A Strategic Group is a set of business units or firms that pursue similar strategies with similar resources

Units in the same strategic group - strong rivals and are similar to each other

STRATEGIC GROUPS IN PHARMACEUTICALS INDUSTRY (1995 - 1999)

S.Group I	S.Group II	S.Group III	S.Group IV
Formulations medium Size	R&D Oriented Formulation & Bulk Large	Marketing Intense MNC Form	Bulk Drug Indian
MNC:	MNC:	MNC:	Indian
Abbot Labs	Glaxo (India)	Infar (India)	Aurobindo
Astra –IDL	Hoechet	SmithKline	Cheminor
Burroughs	Marion Int.	Beecham	Drugs
Wellcome	Indian:		Kopran Ltd.
E-Merck India	Cipla Ltd		Morpen Labs
Fulfold (India)	Dr.Reddy Lab		