NPTEL ONLINE CERTIFICATION

(Funded by the MoE, Govt. of India)

Skill India
कौशल भारत - कुशल भारत



This certificate is awarded to

BHAVNESH SHARMA

for successfully completing the course

Customer Relationship Management

with a consolidated score of **55** %

Online Assignments	20.83/25	Proctored Exam	34.5/75

Total number of candidates certified in this course: **2224**

Aug-Oct 2025

(8 week course)

Prof. Haimanti Banerji
Coordinator, NPTEL
IIT Kharagpur

Indian Institute of Technology Kharagpur

FREE ONLINE EDUCATION
swayam
शिक्षित भारत, उन्नत भारत

Roll No: NPTEL25MG137S1158400239

To verify the certificate

No. of credits recommended: 2 or 3