



Elite

NPTEL ONLINE CERTIFICATION

(Funded by the MoE, Govt. of India)



Skill India
कौशल भारत - कुशल भारत

This certificate is awarded to

AILI PRAMOD

for successfully completing the course

Customer Relationship Management

with a consolidated score of **62** %

Online Assignments	22.92/25	Proctored Exam	39/75
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Total number of candidates certified in this course: **2224**



Prof. Haimanti Banerji
Coordinator, NPTEL
IIT Kharagpur

Aug-Oct 2025

(8 week course)



Indian Institute of Technology Kharagpur



Roll No: NPTEL25MG137S1152603805

To verify the certificate



No. of credits recommended: 2 or 3