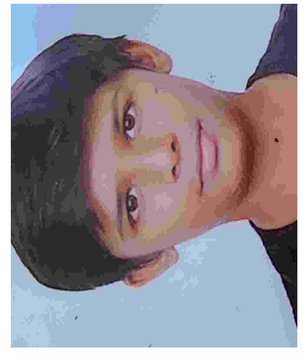
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This certificate is awarded to

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for successfully completing the course

Customer Relationship Management

with a consolidated score of **61** %

Online Assignments	17.92/25	Proctored Exam	43.5/75

Total number of candidates certified in this course: **2224**

Aug-Oct 2025

(8 week course)

Prof. Haimanti Banerji
Coordinator, NPTEL
IIT Kharagpur

Indian Institute of Technology Kharagpur

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No. of credits recommended: 2 or 3