



Elite

NPTEL ONLINE CERTIFICATION

(Funded by the MoE, Govt. of India)



Skill India
कौशल भारत - कुशल भारत

This certificate is awarded to

KAVYA VERMA

for successfully completing the course

Services Marketing: A Practical Approach

with a consolidated score of **72** %

Online Assignments	25/25	Proctored Exam	46.5/75
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Total number of candidates certified in this course: **1038**

Jan-Feb 2025

(4 week course)



Prof. Haimanti Banerji
Coordinator, NPTEL
IIT Kharagpur



Indian Institute of Technology Kharagpur



Roll No: NPTEL25MG58S639001316

To verify the certificate



No. of credits recommended: 1 or 2