



NPTEL ONLINE CERTIFICATION

(Funded by the MoE, Govt. of India)



This certificate is awarded to

RAMITHA R

for successfully completing the course

Customer Relationship Management

with a consolidated score of **56** %

Online Assignments	20.83/25	Proctored Exam	35.21/75
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Total number of candidates certified in this course: **1942**

Aug-Oct 2024

(8 week course)

Prof. Haimanti Banerji

Coordinator, NPTEL
IIT Kharagpur



Indian Institute of Technology Kharagpur



Roll No: NPTEL24MG126S652200590

To verify the certificate



No. of credits recommended: 2 or 3