

NPTEL Online Certification

(Funded by the MoE, Govt. of India)

This certificate is awarded to

SHIVANG SURYAVANSHI

for successfully completing the course

Customer Relationship Management

with a consolidated score of **50** %

Online Assignments	15/25	Proctored Exam	34.5/75

Total number of candidates certified in this course: **1744**

Aug-Oct 2023

(8 week course)

Prof. Haimanti Banerji
Coordinator, NPTEL
IIT Kharagpur

Indian Institute of Technology Kharagpur

FREE ONLINE EDUCATION swayam शिक्षित भारत, उन्नत भारत

Roll No: NPTEL23MG91S844700265

To verify the certificate

No. of credits recommended: 2 or 3