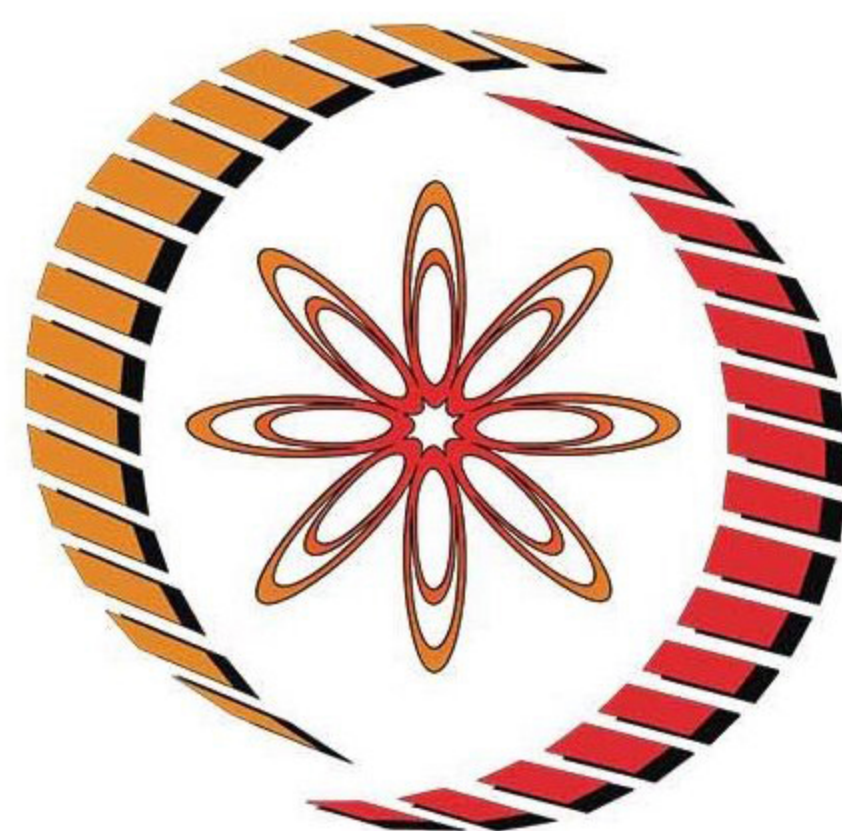




Elite

NPTEL Online Certification

(Funded by the MoE, Govt. of India)



This certificate is awarded to

AKASH RAJ

for successfully completing the course

Customer Relationship Management

with a consolidated score of **72** %

Online Assignments	24.17/25	Proctored Exam	48/75
--------------------	----------	----------------	-------

Total number of candidates certified in this course: **1744**

Aug-Oct 2023

(8 week course)

Prof. Haimanti Banerji

Coordinator, NPTEL
IIT Kharagpur



Indian Institute of Technology Kharagpur



Roll No: NPTEL23MG91S834313707

To verify the certificate



No. of credits recommended: 2 or 3