



# NPTEL Online Certification

(Funded by the MoE, Govt. of India)



This certificate is awarded to

**SARTHAK TIWARI**

*for successfully completing the course*

## Customer Relationship Management

with a consolidated score of **51** %

Online Assignments	14.58/25	Proctored Exam	36/75
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Total number of candidates certified in this course: **1744**

**Aug-Oct 2023**

**(8 week course)**

**Prof. Haimanti Banerji**

Coordinator, NPTEL  
IIT Kharagpur



Indian Institute of Technology Kharagpur



Roll No: NPTEL23MG91S739000237

To verify the certificate



No. of credits recommended: 2 or 3